

Savouring Bath – Health & Safety Risk Assessment

Savouring Bath operates walking tours in Bath city centre and environs, visiting culinary businesses where clients are offered opportunities to sample their produce. The environments visited during tours are:

- streets, footpaths, and public spaces (e.g., parks) in Bath city centre, and immediate suburbs.
- the interiors of various independent culinary businesses ('suppliers').

This risk assessment covers risks in both the above environments.

Tour Guides work for Savouring Bath on a freelance basis and are trained in pro-active risk management. We require that guides demonstrate awareness of this before being offered work by us, and we also conduct periodic spot checks of their tours to ensure continued risk awareness & management.

Suppliers are responsible for their own risk management procedures, though we maintain a record of each supplier showing their FSA rating, and whether they have a written risk assessment available for their premises (although we do not hold a copy of that assessment).

Activity to be assessed:	All walking tours of Bath	Activity location:	Bath city centre & environs
Assessed by:	Mike James	Date of activity:	2025

Significant hazard or hazardous event	Typical outcome if not controlled	Management	Who might be harmed?
Crossing roads	Road Traffic Accident	At the beginning of the tour, Guides ask clients to take responsibility for themselves when crossing. They will repeat this advice at each crossing also pointing out the direction from which traffic approaches. Guides will choose a safe place to cross, using pedestrian crossings where available.	Clients and Guide
Narrow pavements	Walking on the road which may lead to a traffic accident, including client injury.	Guides will warn clients about narrow pavements, advising clients to stay on pavements as much as possible.	Clients; Guide; Members of the Public
Uneven pavements /cobbles/steps	Tripping risk	Guides pro-actively assess the potential for this, pointing out risk areas to clients as the tour progresses. If the Guide is aware of trip risks at the start of the tour, they will also mention it in their introduction.	Clients and Guide
Low ceiling/roof	Head bump	Guide to be aware of this in advance and point out potential risks to clients.	Clients and Guide

Significant hazard or hazardous event	Typical outcome if not controlled	Management	Who might be harmed?
Party with visitors who do not have English as a first language	Misunderstanding of instructions from Guide	Savouring Bath booking terms require all scheduled tour participants have a reasonable understanding of English, and that all private tours always have an English-speaking interpreter present if there are one or more non-English speaking participants. If any client has not adhered to this, the Guide will agree a resolution with the client (in conjunction with the business owner if necessary) at the start of the tour.	Clients
Heat	Heat/sunstroke/sunburn	Guide to keep the tour route in shaded areas where possible (paying particular attention to this for exterior stops), and visually check for signs of problems of heat/exhaustion, asking clients if they are ok if the guide judges that they are showing signs of distress. Water, and seating is available at most suppliers if required.	Clients and Guide
Terrorist attack	Death or injury	If attack occurs, the Guide will tell clients to run. If not, hide where possible, then phone for help. Phones should be set to silent.	Clients and Guide
Sun in eyes	Blindness	Careful positioning of group. Guide to ask if clients are OK.	Clients and Guide

A&E Bath: Royal United Hospital, Combe Park BA1 3NG

Defibrillator locations in central Bath (see www.defibfinder.uk for further detail):

- Waitrose supermarket, The Podium, Northgate Street (available 9am to 5pm Mon-St, 11am to 4pm Sun)
- M&G Trimbridge House, Trim Street (available 7am to 7pm Mon-Fri)
- Public toilets in Parade Gardens, enter via Grand Parade (available all day, gates normally closed at dusk)
- YMCA, International House – between Walcot Street & Broad Street (available 8am to 6pm daily)
- Tesco, Stall Street (available 7am to 11pm daily)
- Francis Hotel, Queen Square, (available all day every day)
- Tesco, Westgate Buildings (available 6am to 11pm daily)